



**Customer Service Manager**  
**£39,750 p.a.**  
**FULL-TIME contract**

Founded over 30 years ago, Sir Cameron Mackintosh's Delfont Mackintosh Theatres Ltd owns and operates eight of the most prestigious theatres in London's West End: the Gielgud, Noël Coward, Novello, Sondheim, Prince Edward, Prince of Wales, Victoria Palace and Wyndham's.

The Customer Service Manager will lead in delivering exceptional customer service; manage the handling of all customer service enquiries; and supervise the day-to-day operation of our customer service centre.

An enthusiastic and forward-thinking person,  
you will enjoy problem solving, relish new challenges  
and have experience within ticketing or customer service,  
working closely with colleagues to  
achieve the highest possible standards.

Early evening and weekend work is required.

Application end date 11 July

For more information and details on how to apply please visit  
<https://www.delfontmackintosh.co.uk/about-us/recruitment>

*Delfont Mackintosh Theatres is an equal opportunities employer and our recruitment process is open to all. We are determined to foster a culture of inclusivity and respect where everyone feels valued and supported.*